PATENT DO NOT ENTER: /M.A.F./

MS306387.01/MSFTP508US

CERTIFICATE OF TRANSMISSION

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being submitted via the USPTO EFF Filing System on the date shown below to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Date:	April 9, 2009	/Robin Wardzala/
		Robin Wardzala

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:

Applicant(s): Indrojit Deb, et al. Examiner: Mark A. Fleischer

Serial No: 10/750,436 Art Unit: 3623

Filing Date: December 20, 2003 Conf. No: 1779

Title: ACCOUNT RELATED TASK PROCESSING

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

REPLY TO OFFICE ACTION DATED JANUARY 9, 2009

Dear Sir:

Favorable reconsideration of the above-identified patent application is respectfully requested in view of the following comments and amendments.